

## CABINET SECRETARY (RESILIENT COMMUNITIES) – COUNCILLOR GRAHAM CAIN

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The Resilient Communities area covers my portfolio and those of:

- Councillor Kathryn Benson (Schools and Learning)
- Councillor Amy Cross (Adult Services and Health), and
- Councillor Maria Kirkland (Third Sector Engagement and Leisure Services).

The full details of the portfolio areas can be found on the Council's website at <https://www.blackpool.gov.uk/Your-Council/Your-councillors/Executive-members.aspx>

### Strategic Issues

#### **Vitaline - Telecare Services Association (TSA) Inspection:**

The Council's Vitaline Telecare Service was inspected by the Telecare Services Association (TSA) in April 2017 and successfully achieved Accreditation Status for 2017/ 2018. With the aim of supporting independent living, the Council's Vitaline Service provides a wide range of individually designed assistive-technology/ telecare packages coupled with a personal mobile response to emergency calls. Equipment ranges from basic pendant alarms through to the very latest wireless controlled environmental sensors that can detect a potential problem without the need of client input e.g. movement sensors that will detect if there has been no movement in a property – a possible indication of a fall.

The Council continues to invest in this important service to ensure it can maintain the high quality of provision currently being delivered thus ensuring the protection and safeguarding of some of the most vulnerable residents of Blackpool.

#### **The Extra Support Service - Transforming Care (Winterbourne) - Positive Behavioural Support:**

Two celebration events took place in May 2017 to mark the successful completion of a bespoke training package by staff working for the Council's Extra Support Service, supporting vulnerable adults who may express their feelings through behaviours that challenge services.

The Extra Support Service worked in partnership with Blackpool and the Fylde College to develop Positive Behaviour Support (PBS) training for staff supporting vulnerable adults in the service. The training was designed to help improve their understanding of any behaviour displayed that may be deemed as challenging as well as equipping staff with skills to better support individuals with complex communications needs. The aim of the training was to improve care for people whose behaviour may challenge services.

### **North West Care Homes and Care Quality Commission (CQC)**

According to a published and widely reported analysis by Independent Age, the North West is the worst performing region in England when it comes to the proportion of satisfactory care homes.

The charity based their analysis on Care Quality Commission inspections of care homes which rate homes as either 'Outstanding', 'Good', 'Requires improvement' or 'Inadequate'. They regarded homes rated 'Requires improvement' or 'Inadequate' as being poor performers.

Blackpool fares very well in the report having the second lowest proportion of poor homes in the North West (11.6%).

At the time of the Independent Age report Blackpool had one Inadequate contracted home, we currently have none.

Nationally, Blackpool sits less than a percentage point outside the top 20 of Local Authority Areas in terms of the proportion of Good and Outstanding care homes.

The figures used by Independent Age relate to January 2017.

### **Advocacy Services**

Following a tender exercise Empowerment has been awarded the Advocacy contract. The service was previously covered through three contracts delivered by three provider organisations. The new Blackpool Advocacy Hub model will be implemented during July and provides a single point of access for all statutory advocacy. The aim of the Service is to provide a coordinated and joined up Advocacy Service to deliver all Independent Advocacy detailed in this specification for eligible adults, children and young people with health and social care needs living in Blackpool

### **Independent Better Care Fund (IBCF) £4 million spend schedule**

We are working with local partners to develop a spending plan for the IBCF, which meets the specified national conditions and supports the high impact changes needed to reduce delayed transfers of care and aligns to the outcomes for the local health and social care economy.

### **The Public Mental Health Action Plan 2016/ 2019**

The Action Plan uses a public health approach to promoting mental wellbeing in Blackpool and preventing mental health problems. Mental health is a significant issue in Blackpool. For example, our suicide rate is 17 per 100,000 (compared to a national average of 10 per 100,000 and the rate of self-harm is 596.6 per 100,000, the highest in the country and over three times the England average.

The overall aim of the action plan is to provide a framework for the promotion of mental health and resilience in Blackpool, creating a supportive environment for individuals and communities to flourish.

The plan aligns with Priority 2 of the Council Plan and has been adopted by the Health and Wellbeing Board, with performance monitored by the Health and Wellbeing Strategic Commissioning Group. The plan focuses on four key areas:

- Promoting good mental health and resilience across the population;
- Preventing mental ill health and suicide;
- Reducing the stigma and discrimination associated with mental illness; and
- Improving the quality and length of life of people living with mental illness.

## **Policy Issues**

### **Children's Social Care Act – Safeguarding Boards**

The Children and Social Work Act is now law and although there is a short hiatus with the election holding up proactive communication, the following timeline is likely to apply:

- Revision of working together – November 2017
- Local Authorities/ Clinical Commissioning Groups/ Police to publish and consult on their plans for local safeguarding arrangements.
- Existing statutory requirements of local safeguarding boards will remain in place until the date that new arrangements are initiated.
- National learning panels will be developed to undertake learning reviews.
- Further details should be available soon.

## **Transforming Services**

### **Schools, Standards and Effectiveness**

The Council continues to develop the School Led System, the Blackpool School Improvement Board (BSIB). This is now gathering momentum through the five priority areas, as below:

- Aspiration and Achievement
- Developing Leadership
- Teaching and Learning
- Inclusion and Welfare
- Effective Transition

The five priority areas, which are all led by Head teachers and/ or representatives of the Academy Sponsor, have now formed sub groups who in turn have identified key actions to address within their priority area.

In addition, a national fund called the School Improvement Fund, has allocated up to £140 million for use within regional school led systems to be used to support key areas for school improvement. Each of the five areas are currently drafting a bid that will be submitted towards the end of June, which will hopefully release funds to support the actions and projects that

each group has identified. This fund will be used to complement any bids and monies identified as part of the Opportunity Area Bid.

### **Young People on the Edge of Care**

The 'Link' is now up and running and provides outreach support to young people and their families to prevent the need for accommodation. Respite facilities will be available in the near future.

The Vulnerable Adolescent Hub (Phase 1) will commence on the 1 July 2017. The Hub brings together a number of service areas to include youth Offending, Care Leavers and Connexions to provide a one-stop, one-worker approach to early intervention and prevention.

### **Commissioning**

The Lancashire Children Young Peoples Emotional Wellbeing and Mental Health Transformation Programme has been underway since Autumn 2015, in line with the national improvement programme for children's emotional well-being and mental health. A pan-Lancashire, multi-stakeholder Transformation Plan was published in January 2016 and refreshed in January 2017. The plan describes a number of service improvement initiatives that are being mobilised to deliver better performance and outcomes in key areas of the system.

In 2017/ 2018, three specific challenges have become apparent. These are described below:

- i. The introduction of the new national CAMHS Access Target. 35% of children with a diagnosable mental health condition will be treated by NHS funded community services 2020/ 2021.
- ii. The disinvestment of £1.1m from Tier 3 CAMHS services by Lancashire County Council, from August 2017, this does not affect Blackpool.
- iii. Delivery of services on the new Sustainability and Transformation Plan (STP) footprint, to include South Cumbria, with all the on-going expectations of delivery against STP footprint targets, STP assurance requirements and on-going, consistent and sustainable improvements.

Commissioners and key partners have been working since February 2017 to establish a process to take forward a redesign project.

The recommended approach is outlined below:

- The scope of the project will include all NHS funded services (partially or fully) that could or should deliver activity towards the new national CAMHS Access target.
- The new model of service (the care model) will be commissioned via direct negotiation with existing providers (through a clear and rigorous commercial roadmap).

## **Working with Partners**

### **Threshold Criteria and Early Help Assessment Tools**

The Blackpool Safeguarding Board has agreed a revised threshold document and easier to use early help assessment tool. The guidance and tools will be launched at multi-agency events for implementation on the 1 September 2017.

### **Adult Learning**

#### **Work with Housing Options**

The “Keys to Your Home” course continues to be successfully delivered. The four-week programme aims to provide current and future tenants with the essential knowledge and skills to be able to find accommodation and maintain their home. Topics include managing your home and keeping your tenancy, managing your money, being a good neighbour, getting to know your community and your rights as a tenant. Eleven courses have been delivered to date with 108 learners completing the course. The potential for rolling the course out to Care Leavers to assist with their independent living skills is being explored.

#### **Social Workers – Neighbourhoods**

As part of the development of new models of care delivered to people outside of hospital, the Fylde Coast partners have undertaken to develop new models of integrated care across their footprint. The principles behind this are, as stated in the Fylde Coast Vanguard value proposition published in 2016/ 2017.

In Blackpool, as part of this second phase of the new models of care developments, six neighbourhoods’ teams were established and staff in the teams started to come together last autumn. These were predominantly Health Professionals, (nurses), Allied Health Professionals, (e.g. Occupational Therapists, Physiotherapists etc.) and Health and Wellbeing Support staff. The next phase is to locate in each team adult social care, by employing a dedicated qualified Social Worker for each team, with a Social Work Team Manager providing management support to the staff and developing and overseeing the consistency of approach.

They will provide the professional social work input into the team and the link with other adult social care teams and services. The recruitment process has started and we hope to have recruited to all the Teams by the end of the summer. Their work will include Care Act assessments, statutory reviews, specialist advice and guidance in relation to the Mental Capacity Act and Adult Safeguarding, along with general advice and guidance for team colleagues in relation to adult social care.

#### **Integrated Commissioning**

From the 8 May 2017 as part of the integration with the CCG commissioning function the Council Commissioning team for Children and Adults Social Care has been relocated to The Stadium. The key principles of the partnership approach, in order to maintain stability in the

commissioning of Health and Social Care Services to meet local care needs, have been agreed between the CCG and the Council.